



Information Technology Services

ITS Help Desk | 608-342-1400 | helpdesk@uwplatt.edu | 1st Floor Karrmann Library

Connecting Your Device to the UW-Platteville Network

To register your device in a residence hall follow the steps outlined below:

UWPlatt Wireless Network

- If your device can see and connect to UWPLATT wireless network, simply provide your campus username and password when prompted. Connect your laptop, computers, phones, or other devices that support WPA2-Enterprise for wireless security.
- For Android phones, follow the steps in <https://go.uwplatt.edu/wireless-android>
- iPhones should prompt for username and password and need no additional network settings.

UWPlatt-unsecure Wireless Network

- For FireSticks, Roku, Kindles, and other devices that cannot see UWPLATT or support WPA2-Enterprise security, follow the steps in <https://go.uwplatt.edu/wireless-unsecure> to register your device to the UWPlatt-unsecure wireless network.
- You will need to find your wireless MAC or WLAN MAC address to register the device. This information is typically found on the settings or network screen of your device.

Wired Connection (RJ45/Ethernet)

- For devices that you wish to connect to the wired network connection in your room, follow the steps in <https://go.uwplatt.edu/wired-res-hall> .
- You will need to find your wired MAC or LAN MAC address to register the device. This information is typically found on the settings or the network screen of your device.

Need help?

If you have questions or would like assistance, please EMAIL the ITS Help Desk at helpdesk@uwplatt.edu OR CALL 608.342.1400.

NOTE: The ITS Help Desk is not open for walk-ins on Move-In Weekend. We will open for regular business hours on the first floor of Karrmann Library at 9:00 a.m. on Tuesday, Sept. 3.